



THE NCSTM
The National Citizen SurveyTM

Monroe, MI

Comparisons by Geographic Subgroups

2018



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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Monroe’s Comparisons by Geographic Subgroups is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by precinct.

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by precinct. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroup ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table A below, respondents in Districts 1 (A) and 2 (B) gave significantly lower ratings to overall quality of life than respondents in Districts 3 (C) and 4 (D), as denoted by the “A B” listed in the cell of the ratings for Districts 3 and 4. The overall quality of life rating in District 4 (D) also was significantly lower than that of District 3 (C) (as indicated by the “D” in the rating for District 3).

Figure 1: Community Characteristics – General (Example Only)

Percent rating positively (e.g., excellent/good)	District				Overall (A)
	District 1 (A)	District 2 (B)	District 3 (C)	District 4 (D)	
The overall quality of life in ABC	73%	74%	79% A B D	76% A B	78%
Overall image or reputation of ABC	65%	66%	69% A B	71% A B C	70%
ABC as a place to live	80%	81%	85% A B D	82% A B	84%

Six precincts were tracked for comparison (with Precinct 3 split into North and South) and the number of completed surveys for each are in the figure below.

Figure 2: Geographic Areas

Precinct	Number of Completed Surveys
Precinct 1	157
Precinct 2	119
Precinct 3 North	90
Precinct 3 South	70
Precinct 4	230
Precinct 5	212
Precinct 6	183
Overall	1061

For the most part, a clear pattern of how geographic location impacted resident opinion did not emerge. Where differences were noted, residents who lived in Precincts 4 and 5 tended to give higher ratings than those who lived in other precincts, but there were exceptions to this.

One interesting difference was noted in the importance of various strategic planning areas to quality of life. In all but one precinct, the area rated as essential or very important to improve the overall quality of life in Monroe by the greatest proportion of respondents was street surface improvements. But in Precinct 2, the item with the greatest proportion of respondents rating as essential or very important was redeveloping downtown.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Precinct							Overall (A)
	Precinct 1 (A)	Precinct 2 (B)	Precinct 3 - North (C)	Precinct 3 - South (D)	Precinct 4 (E)	Precinct 5 (F)	Precinct 6 (G)	
The overall quality of life in the City of Monroe	44% D	43%	40%	29%	49% D	53% C D G	41%	45%
Overall image or reputation of the City of Monroe	27%	25%	28%	19%	25%	32% D	24%	26%
The City of Monroe as a place to live	57% G	57% G	47%	45%	57% G	58% G	43%	53%
Your neighborhood as a place to live	61% B D	48%	59% D	38%	77% A B C D	88% A B C D E	83% A B C D	70%
The City of Monroe as a place to raise children	40%	29%	36%	27%	51% A B C D	58% A B C D G	43% B D	44%
The City of Monroe as a place to retire	29%	42% A D G	37% D	18%	44% A D G	42% A D G	27%	36%
Overall appearance of the City of Monroe	49% C	41%	34%	51%	43%	51% C G	40%	45%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1 (A)	Precinct 2 (B)	Precinct 3 - North (C)	Precinct 3 - South (D)	Precinct 4 (E)	Precinct 5 (F)	Precinct 6 (G)	
Overall feeling of safety in the City of Monroe	52% D	48% D	49% D	29%	61% B D	70% A B C D G	54% D	56%
In your neighborhood during the day	84% B D	73%	81%	72%	91% B C D	91% B D	89% B D	86%
In the City of Monroe's downtown/commercial area during the day	88%	81%	90%	92% B G	90% B G	88% G	81%	87%

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Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall ease of getting to the places you usually have to visit	63%	72%	64%	72%	71%	67%	63%	67%
Traffic flow on major streets	42%	56% A	47%	46%	51%	51%	50%	49%
Ease of public parking	36%	33%	43%	38%	37%	46% B	43%	40%
Ease of travel by car in the City of Monroe	60%	63%	50%	67% C	65% C	64% C	63%	63%
Ease of travel by public transportation in the City of Monroe	47%	47%	33%	70% A B C E F G	37%	41%	39%	43%
Ease of travel by bicycle in the City of Monroe	43%	52%	54%	54%	43%	51%	43%	47%
Ease of walking in the City of Monroe	62%	75% A G	81% A G	74%	74% A G	70%	61%	70%
Availability of paths and walking trails	54%	67% A	70% A	55%	60%	60%	60%	61%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Quality of overall natural environment in the City of Monroe	56%	66% D	58%	50%	62%	61%	57%	60%
Air quality	64%	53%	70% B D	50%	61%	64%	59%	61%
Cleanliness of the City of Monroe	56% G	46%	52%	45%	58% B G	55% G	42%	52%

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Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall "built environment" of the City of Monroe (including overall design, buildings, parks and transportation systems)	36%	38%	42%	46%	37%	38%	34%	38%
Public places where people want to spend time	34%	42%	33%	42%	38%	44%	35%	38%
Variety of housing options	29%	31%	31%	22%	44% A B D	40% A D	35%	36%
Availability of affordable quality housing	22%	23%	34%	22%	35% A	42% A B D G	30%	31%
Overall quality of new development in the City of Monroe	12%	31% A C G	17%	23%	21%	27% A G	17%	21%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall economic health of the City of Monroe	17%	22%	23%	18%	22%	27% A	26%	23%
The City of Monroe as a place to work	31%	30%	23%	19%	38% C D	42% A B C D	39% C D	35%
The City of Monroe as a place to visit	30%	22%	30%	31%	28%	32%	24%	28%
Employment opportunities	17%	20%	17%	12%	18%	20%	19%	18%
Shopping opportunities	12%	16%	15%	8%	14%	16% G	8%	13%
Cost of living in the City of Monroe	35% D	32% D	36% D	10%	38% D	39% D	31% D	34%
Overall quality of business and service establishments in the City of Monroe	26%	41% A	38%	29%	34%	38% A	31%	34%
Vibrant downtown/commercial area	16%	17%	20% G	18%	16%	17%	10%	16%

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Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Health and wellness opportunities in the City of Monroe	41% D	31%	33%	21%	38% D	47% B C D G	36% D	38%
Fitness opportunities (including exercise classes and paths or trails, etc.)	54%	61%	57%	45%	59%	55%	56%	56%
Recreational opportunities	40%	41%	43%	29%	51% A D	48% D	42%	44%
Availability of affordable quality food	45%	46%	41%	45%	49%	53%	43%	47%
Availability of affordable quality health care	33%	38%	25%	25%	35%	41% C D	34%	34%
Availability of preventive health services	36%	32%	33%	29%	46% B D	45% B D	44%	40%
Availability of affordable quality mental health care	17%	20%	23%	15%	21%	22%	22%	20%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall opportunities for education and enrichment	46%	52%	41%	50%	46%	53%	46%	48%
Availability of affordable quality child care/preschool	32%	53% A C	15%	39% C	41% C	54% A C E	41% C	41%
K-12 education	51%	50%	37%	56% C	44%	50%	52%	48%
Adult educational opportunities	51%	51%	50%	47%	47%	63% E	52%	53%
Opportunities to attend cultural/arts/music activities	50% B	33%	53% B	47%	56% B	47% B	45%	48%
Opportunities to participate in religious or spiritual events and activities	75%	76%	72%	70%	84% D	84% D	76%	79%

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Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Opportunities to participate in social events and activities	31%	32%	42%	27%	39%	45% A B D G	33%	37%
Opportunities to volunteer	59%	62%	52%	45%	61% D	67% C D G	51%	58%
Opportunities to participate in community matters	42% D	34%	37%	24%	45% D G	50% B D G	33%	40%
Openness and acceptance of the community toward people of diverse backgrounds	24%	21%	30%	26%	32%	36% A B	37% A B	31%
Neighborliness of residents in the City of Monroe	27%	28%	36%	32%	42% A B	44% A B	35%	36%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
The City of Monroe	57% C	56% C	33%	44%	59% C	57% C	57% C	55%
The value of services for the taxes paid to The City of Monroe	32%	32%	25%	39%	45% A B C F G	34%	34%	35%
The overall direction that The City of Monroe is taking	35%	23%	25%	26%	42% B C D F G	30%	27%	32%
The job The City of Monroe government does at welcoming citizen involvement	31%	18%	28%	19%	38% B D	28%	29%	29%
Overall confidence in The City of Monroe government	34% D	27%	23%	17%	31%	35% D	28%	30%
Generally acting in the best interest of the community	36% D	25%	23%	16%	38% B C D	40% B C D	34% D	34%
Being honest	40% B C G	22%	16%	26%	43% B C D G	37% B C	28%	33%
Treating all residents fairly	42% B C G	25%	21%	32%	42% B C G	36% C	28%	34%

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	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Percent rating positively (e.g., excellent/good)								(A)
Overall customer service by City of Monroe employees (police, receptionists, planners, etc.)	54%	61% C	43%	60%	69% A C G	64% C	56%	60%
The Federal Government	42% C D	39% C D	19%	20%	31%	37% C D	36% C	34%

Table 11: Governance - Safety

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Percent rating positively (e.g., excellent/good)								(A)
Police/Sheriff services	74% B C D	51%	59%	54%	70% B D	75% B C D	72% B C D	68%
Fire services	89% C	87% C	74%	90% C	81%	88% C	83%	85%
Ambulance or emergency medical services	79% C	76%	64%	81% C	75%	83% C	81% C	78%
Crime prevention	44% D	49% D	33%	24%	54% C D	55% C D	50% C D	48%
Fire prevention and education	74% C G	82% C D E G	54%	60%	64%	77% C D E G	59%	69%
Animal control	59%	54%	45%	60%	54%	61%	50%	55%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	46%	55%	40%	48%	55%	59% C G	45%	51%

Table 12: Governance - Mobility

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Percent rating positively (e.g., excellent/good)								(A)
Traffic enforcement	63% C D	61% C D	37%	35%	57% C D	57% C D	53% C D	55%
Street repair	10%	14%	21% A E F	12%	9%	9%	16% E F	12%
Street cleaning	40%	41%	36%	45%	54% A B C	52% A C	50%	47%

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Percent rating positively (e.g., excellent/good)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Street lighting	54% D	48%	45%	36%	58% D	63% B C D	56% D	55%
Snow removal	50% C	45% C	27%	41%	55% C G	49% C	41%	47%
Sidewalk maintenance	39% C	47% C D	22%	23%	48% C D	44% C D	39% C D	41%
Traffic signal timing	47% C	43%	32%	48%	45%	43%	42%	43%
Bus or transit services	55%	66% C	43%	77% C G	60%	57%	48%	57%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Garbage collection	80% D	74%	71%	60%	85% B C D	82% D	79% D	79%
Recycling	80%	83% G	78%	79%	89% A C G	85% G	72%	82%
Yard waste pick-up	81% B D	67% D	73% D	49%	86% B C D	85% B C D	80% B D	79%
Drinking water	62% D	63% D	51%	37%	66% C D	76% A B C D E G	65% D	64%
City of Monroe open space	33%	51% A	45%	40%	48% A	51% A	46%	46%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Storm drainage	53%	50%	49%	43%	58%	54%	47%	52%
Sewer services	68%	61%	61%	56%	76% B C D G	73% D G	62%	68%
Utility (water) billing	46%	59% D	58% D	39%	59% A D	52%	54%	54%

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	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(A)
Land use, planning and zoning	27%	29%	17%	23%	35% C	32%	25%	29%
Code enforcement (weeds, abandoned buildings, etc.)	33%	27%	30%	21%	32%	30%	36%	31%

Table 15: Governance - Economy

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(A)
Economic development	22%	20%	19%	10%	15%	29% D E	31% D E	22%

Table 16: Governance - Recreation and Wellness

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(A)
City parks	67%	69%	58%	66%	79% A C G	71% G	59%	68%
Recreation programs or classes	47%	55% C	37%	38%	60% C D G	62% A C D G	47%	53%
Recreation centers or facilities	48%	43%	31%	33%	46%	48% C	40%	43%
Health services	41%	54% C	27%	48% C	43% C	41%	46% C	43%

Table 17: Governance - Education and Enrichment

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(A)
Public library services	90%	86%	86%	92%	88%	89%	83%	87%
City-sponsored special events	50%	53%	44%	48%	59%	62% C	51%	54%

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Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Public information services	61% C	62% C	41%	55%	52%	61% C	54%	56%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Sense of community	29%	18%	41% B	34% B	31% B	50% A B D E G	34% B	34%
Recommend living in the City of Monroe to someone who asks	57% B	45%	49%	43%	64% B C D G	64% B C D G	51%	56%
Remain in the City of Monroe for the next five years	75% G	64%	62%	64%	73% G	77% B C G	63%	70%
Contacted the City of Monroe (in-person, phone, email or web) for help or information	46%	51%	47%	40%	57% A D G	53% G	39%	49%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Was NOT the victim of a crime	86% D	81% D	91% B D	69%	91% B D	93% B D	88% D	87%
Did NOT report a crime	70% D	73% D	78% D	50%	79% A D	79% A D	80% A D	75%
Stocked supplies in preparation for an emergency	26%	28%	40% A F	33%	29%	25%	30%	29%

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Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Walked or biked instead of driving	59%	79% A G	68%	64%	73% A G	73% A G	55%	68%
Carpooled with other adults or children instead of driving alone	32%	44%	33%	36%	40%	39%	37%	38%
Used bus, rail, subway or other public transportation instead of driving	12%	17% C E	6%	24% A C E G	8%	16% C E	12%	13%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Recycle at home	83%	91% G	81%	85%	92% A C G	89% G	80%	87%
Made efforts to make your home more energy efficient	79%	75%	76%	85%	79%	75%	83%	79%
Made efforts to conserve water	75%	71%	72%	83% F	79% F	68%	78% F	75%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
NOT under housing cost stress	87% B D	66%	87% B D	68%	81% B D	85% B D	79% B	80%
Did NOT observe a code violation	45% B	27%	35%	52% B	42% B	41% B	48% B C	42%

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Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Purchase goods or services from a business located in The City of Monroe	93%	98% C F G	89%	95%	96% F	90%	91%	93%
Economy will have positive impact on income	20%	14%	23%	19%	35% A B D	42% A B C D G	29% B	29%
Work in Monroe	50% E	46% E	37%	45%	34%	47% E	38%	42%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Used City of Monroe recreation centers or their services	45%	46%	59%	54%	49%	54%	48%	50%
Visited a City park	81%	90%	93% A	91%	86%	86%	85%	86%
Eat at least 5 portions of fruits and vegetables a day	79%	77%	83%	74%	81%	79%	81%	80%
Participate in moderate or vigorous physical activity	84%	75%	83%	86%	87% B	82%	86% B	83%
Reported being in "very good" or "excellent" health	51% B	38%	51%	40%	62% B D	57% B D	61% B D	54%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Used City of Monroe public libraries or their services	65%	75% G	83% A E F G	75%	67%	68%	64%	69%
Participated in religious or spiritual activities in the City of Monroe	45%	41%	52%	57% B	60% A B	55% B	65% A B	54%
Attended a City-sponsored event	53%	68% A	67% A	72% A	62%	67% A	58%	62%

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Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Campaigned or advocated for an issue, cause or candidate	23%	40% A E G	35%	30%	29%	31%	27%	30%
Contacted City of Monroe elected officials (in-person, phone, email or web) to express your opinion	17%	25%	19%	14%	21%	24%	18%	20%
Volunteered your time to some group/activity in the City of Monroe	30%	42%	46% A	50% A	41%	47% A	43% A	42%
Participated in a club	26%	42% A C E F G	27%	32%	28%	21%	30%	29%
Talked to or visited with your immediate neighbors	90%	92%	94%	86%	97% A D G	96% D	90%	93%
Done a favor for a neighbor	81%	76%	87%	86%	87% B G	85% G	77%	83%
Attended a local public meeting	13%	29% A D E G	27% A D	11%	17%	22% A	17%	19%
Watched (online or on television) a local public meeting	25%	35%	36%	28%	24%	28%	26%	27%
Read or watch local news (via television, paper, computer, etc.)	85%	81%	78%	90% E	77%	85% E	88% E	83%
Vote in local elections	88%	86%	84%	86%	95% A B C D	89%	89%	89%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Precinct							Overall (A)
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall feeling of safety in The City of Monroe	89%	88%	91%	81%	89%	94% D G	86%	89%
Overall ease of getting to the places you usually have to visit	70%	77%	73%	86% A	74%	80% A	77%	76%
Quality of overall natural environment in The City of Monroe	75% D	81% C D	63%	59%	81% C D	82% C D	79% C D	78%
Overall "built environment" of The City of Monroe (including overall design, buildings, parks and transportation systems)	65%	68%	64%	64%	77% A C	77% A	75% A	72%

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	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Percent rating positively (e.g., essential/very important)								
Health and wellness opportunities in The City of Monroe	74%	66%	65%	86% B C	77% B	77% B	77% B	75%
Overall opportunities for education and enrichment	78%	77%	77%	86%	88% A B C	86% B	84%	83%
Overall economic health of The City of Monroe	90%	95%	87%	95%	94%	89%	93%	92%
Sense of community	72%	71%	60%	78% C	82% B C G	77% C	72%	75%

Table 29: Line Addition to Question 4

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
In the City of Monroe's downtown/commercial area at night	61% D	64% D	60%	46%	68% D G	59%	53%	60%

Table 30: Line Addition to Question 10

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Internet services	52%	40%	40%	53%	49%	52%	43%	47%

Table 31: Line Addition to Question 11

	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
The State of Michigan	41%	40%	34%	33%	38%	38%	39%	38%

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Table 32: Importance of Strategic Planning Areas

Please rate how important, if at all, each of the following strategic planning areas are to the overall quality of life in the City of Monroe: (Percent rating as "essential" or "very important").	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
The Farmer's Market	75%	63%	62%	72%	72%	73%	70%	71%
Public art (e.g., murals on buildings and statues)	50% G	47%	36%	42%	43%	44%	35%	43%
Historic preservation of buildings and neighborhoods	69%	60%	60%	73%	80% B C F G	64%	61%	67%
Access to recreational opportunities on the river	73%	76%	64%	82% C	82% C G	80% C G	69%	76%
Redeveloping Downtown	80%	80%	76%	76%	88% C D F	80%	82%	82%
Street surface improvements	90% B	69%	84% B	92% B	95% B C G	94% B C	88% B	89%
River Raisin National Battlefield Park	43% B	29%	43%	38%	54% A B D F G	43% B	41%	43%
Opening a dog park	36%	34%	34%	44% G	35%	34%	29%	34%

Table 33: City Priorities

How much of a priority, if any, should it be for the City to do each of the following? (Percent rating as "high priority" or "medium priority").	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Enhance City to resident communications (e.g., periodic newsletters)	81%	79%	72%	91% C	79%	87% C E	82%	82%
Increase online self-service for citizens on the City website	87%	78%	77%	87%	85%	85%	83%	84%
Provide curbside leaf collection	84% C	83%	71%	88% C	82%	77%	81%	81%

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Table 34: Interaction with City Departments

Please rate the quality of your most recent interaction with each of the following City of Monroe departments in the past 12 months. (Percent rating as "excellent" or "good").	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Building Department	42%	44%	43%	59%	59%	42%	48%	48%
Parks and Recreation	49%	77% A	59%	71%	74% A	85% A C G	61%	69%
Water Department (billing)	54%	64%	70%	66%	82% A G	81% A G	56%	70%
Water Services (wastewater and sewage)	48%	44%	54%	45%	66% B G	83% A B C D G	43%	59%
Department of Public Services	55%	56%	45%	56%	76% C F G	51%	47%	57%
City Clerk	65% G	66% G	64%	78% G	84% A B G	77% G	41%	69%
City Treasurer	82% B C	60%	48%	77%	87% B C G	89% B C G	61%	76%
City Assessor	60% G	39%	48%	52%	81% B C G	71% B G	24%	57%
City Police Department	70% B D	48%	59%	41%	80% B C D G	67% B D	63% D	64%
City Fire Department	86% C	65%	37%	80% C	83% C	92% B C	79% C	80%
Emergency Medical Services	82%	80%	69%	76%	75%	85% G	69%	77%

Table 35: Sources of City Information

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events, and services: (Percent rating as "major source" or "minor source").	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
City website (www.monroemi.gov)	89% F	90% F	90% F	84%	90% F	77%	88% F	86%
City communications via social media (i.e., Facebook, Twitter, YouTube or other)	72%	82% F	76%	86% F	73%	68%	85% A E F	76%
Local media outlets (newspapers, radio)	85%	80%	78%	86%	85%	91% B C	88%	86%

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Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events, and services: (Percent rating as “major source” or “minor source”).	Precinct							Overall
	Precinct 1	Precinct 2	Precinct 3 - North	Precinct 3 - South	Precinct 4	Precinct 5	Precinct 6	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Public Access Channel (MPACT), cable channel 21 or cable channel 187	46%	60% A G	55%	64% A G	53%	51%	47%	52%
Government Access Channel, cable channel 18 or cable channel 190	47%	56% C F G	39%	64% A C F G	49%	44%	43%	48%
City Council meetings and other public meetings	63%	70%	63%	70%	64%	61%	64%	64%
Talking with elected officials	62%	68% C	52%	77% C G	65% C	69% C	60%	65%
Word of mouth	85%	85%	77%	80%	78%	80%	77%	80%