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WATER DEPARTMENT CONTINUES RESIDENTIAL CROSS-CONNECTION PROGRAM

(MONROE, MI) – The City of Monroe Water Department is continuing its Residential Cross-Connection Program (RCC) this spring, in accordance with Michigan Department of Environmental Quality requirements which initiated the program July 1, 2018.

The purpose of the RCC program is to ensure that everyone in the community has safe, clean drinking water. The program identifies actual or potential connections between safe drinking water (potable) supply and a source of contamination or pollution. State plumbing codes require approved backflow prevention methods to be installed at every point of potable water connection and use. Water can become contaminated if connections to the residential plumbing system are not properly protected. Cross-Connections must be properly protected or eliminated.

A cross connection inspection will take about 15 – 30 minutes to complete, and are being implemented system wide. RCC on all locations are necessary within the service areas in conjunction with the 2019 water main replacement program. This will consist of five locations – W. Front, Godfroy, Hollywood, Maywood, and Jefferson Ct. Residents within these areas affected by the replacements will be contacted to schedule an inspection via field verification.

The Michigan Department of Environmental Quality (MDEQ) requires all public water suppliers to maintain an on-going Cross-Connection Control Program involving public education, onsite inspections, and if required, corrective actions by building and home owners. Recommended inspection intervals are every 10 years.

The City of Monroe wants customers to feel secure when a credentialed City representative visits their home or business. To help prevent imposters from gaining access to customers' homes, the City urges customers to keep the following information in mind:

- Advance Notice will be provided by the City of Monroe Water Department when scheduling service requests and inspections.

- If access is requested for an inspection, ask for City of Monroe credentials before allowing an inspection to occur. City of Monroe employees carry special ID cards. Never hesitate to ask to see proper identification before allowing anyone entrance to your home. Customers are encouraged to closely inspect the identification provided by the worker. If you are suspicious about a person's ID or activities, do not allow that person into your home and call the City of Monroe immediately at 734.384.9150 so that we can verify the visit.
- Check the inspector's vehicle to see if it is a City vehicle, with government plates.
- Contact the Water Department at 734.384.9150 for questions, to verify the employee identity or if an inspection is scheduled.

For more information and online resources regarding the RCC program, please visit the Water Department page of our web site: https://monroemi.gov/cityhall/departments/water_wastewater

Incorporated in 1817, the City of Monroe is a community that has a shared vision that seeks to balance the opportunities of economic development with the stewardship that is required for historic preservation. With a population of 20,733, Monroe is located about 17-miles north of Toledo, Ohio and about 35-miles south of Detroit. The City of Monroe is Michigan's third oldest community, and is also the county seat of Monroe County.

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